HAMILTON Ticketing Tips

1. How do I buy tickets?

Tickets for HAMILTON are currently on sale. Late-release tickets may become available in the coming weeks. Please check ticketmaster.com regularly.

2. How do I protect my tickets?

Protect your investment. Each ticket has a one-of-a-kind barcode. Sharing this bar code online can compromise your tickets. Do not share a photo of the barcode on your HAMILTON tickets with anyone – especially on social media. Keep them in a safe place. **#CoverTheCode.**

3. How do I avoid scammers?

Broward Center's AutoNation Box Office, <u>BrowardCenter.org</u>, and <u>ticketmaster.com</u> are the only OFFICIAL TICKETING PROVIDERS for events at the Broward Center and affiliated venues. Tickets obtained from unauthorized sources are often greatly inflated in price. They may be stolen, counterfeit or invalid and may not be honored. Tickets purchased from other sources are not eligible for replacement if tickets are lost or stolen, or if the event is canceled or rescheduled. Broward Center is not responsible for tickets purchased from other sources.

You should avoid unintentionally buying tickets from scalpers reselling tickets at many times over face value. Here are a few simple BUYER BEWARE tips:

- **a**. Only purchase your tickets from <u>BrowardCenter.org</u>, <u>ticketmaster.com</u> or directly at Broward Center's AutoNation Box Office.
- **b**. Please keep in mind, when you buy from a broker:
 - We cannot be responsible for tickets purchased through unauthorized third parties.
 - We cannot replace your tickets if they are lost or stolen.
 - We cannot issue a refund to you in case of an event cancellation.
 - We cannot guarantee that your tickets are valid and therefore, cannot guarantee admittance.
 - You may be paying much more than the ticket's face value.
 - We cannot contact you with information regarding time changes, show cancellations or other information.

HAMILTON Lottery Details

HOW TO ENTER

- Use the official app for **HAMILTON**, now available for all iOS and Android devices in the Apple App Store and the Google Play Store (http://hamiltonmusical.com/app).
- You can also visit http://hamiltonmusical.com/lottery to register.
- The lottery will open at 11:00 AM ET two days prior to the performance date and will close for entry at 9:00 AM ET the day prior to the performance.

- Winner and non-winner notifications will be sent at approximately 11:00 AM ET the day prior to the performance via email and SMS (if mobile number is provided).
- No purchase or payment necessary to enter or participate.
- Each winning entrant may purchase up to two (2) tickets.
- Only one entry per person. Repeat entries and disposable email addresses will be discarded.
- Tickets must be purchased online with a credit card by 4:00 PM ET the day prior to the performance using the purchase link and code in a customized notification email. Tickets not claimed by 4:00 PM ET the day prior to the performance are forfeited.
- Lottery tickets may be picked up at will call beginning 2 hours prior to the performance with a valid photo ID. Lottery tickets void if resold.

ADDITIONAL RULES

Patrons must be 18 years or older and have a valid, non-expired photo ID that matches the name used to enter. Tickets are non-transferable. Ticket limits and prices displayed are at the sole discretion of the show and are subject to change without notice.

Lottery prices are not valid on prior purchases. Lottery ticket offer cannot be combined with any other offers or promotions. All sales final - no refunds or exchanges. Lottery may be revoked or modified at any time without notice. No purchase necessary to enter or win. A purchase will not improve the chances of winning.

HAMILTON Ticketing FAQs

What is the running time for HAMILTON:

Running time is 2 hours and 45 minutes including intermission.

Is the original Broadway Cast performing in the tour?

The Fort Lauderdale production of HAMILTON is part of the national tour and features the nationally touring cast. Casting for the tour reflects the same talent, attention to detail and high quality as the Broadway production. For more information about the cast in this U.S. tour, visit: HAMILTONMusical.com/Tour

Is there an age restriction for HAMILTON?

HAMILTON is appropriate for ages 10+ since there is some strong language. Every patron, regardless of age, must have a ticket.

Where can I learn more about HAMILTON?

Website: <u>HAMILTONMusical.com</u>

Facebook: <u>HAMILTONMusical</u> Instagram: <u>HAMILTONMusical</u>

Twitter: @HAMILTONMusical

Will there be Open Caption, Audio Described, and ASL Performances?

Yes. Please see below for the relevant dates. More information on how to purchase will be available at a later date.

ASL Performances Friday, Dec 28 at 8:00 PM

Audio Described Performances Saturday, Dec 29 at 2:00 PM

Open Captioned Performances Saturday, Dec 29 at 2:00 PM

Are Group Sales available for HAMILTON?

No. Group sales are not available for HAMILTON

Is there a ticket limit?

There is a strict limit of four (4) tickets per household address. After all available tickets are sold, all of the online purchases will be reviewed. Any and all purchases found violating the HAMILTON ticket policy will be canceled without further consideration.

Are there any discounts available?

There are no discounts for any tickets for HAMILTON.

Can I get on a Waiting List for tickets?

There is no waiting list for HAMILTON tickets.

What if I need to exchange or refund my tickets?

- Single ticket buyers: There are no exchanges or refunds for HAMILTON. Be sure to check the following information before completing your purchase: show title, day, date, time of performance, and number of tickets.
- Subscribers: HAMILTON exchanges are no longer available.